

Kids Pass 2025 – Promotional Campaign

For every eligible person that joins GoHenry during the promotional period, we'll offer a free trial period of 1 month and a free 12-month Kids Pass membership. The free trial means that when the parent account and child card is activated, the Monthly Membership Fee (£3.99 for Everyday, £5.99 for Plus, or £9.99 for Max) will not be charged for the first month. This promotional offer is available from 00:01 BST on 22nd September 2025 to 23:59 BST on 22nd October 2025. From time to time we may offer specific promotions which may include different promotions and offers. This offer may not be used in conjunction with any of our other promotions or offers.

Terms and conditions:

- This promotional offer is limited to new customers signing up for a GoHenry account, who activate their child card (please see the *"To redeem the offer"* section below) and meet our Eligibility Criteria (as defined below) (the **"Qualifying Conditions"**). Please refer to the *"This offer is not applicable"* section below for more details.
- The promotional offer provides eligible new GoHenry customers with a free trial period of 1 month and a free 12-month Kids Pass membership once they activate their parent account and child card. The free trial means we will not charge the Monthly Membership Fee for the first month after activation.
- A redemption code for the Kids Pass membership will be shared with new customers via email once their parent account and child card are activated. **The code must be redeemed by the 30th November 2025**, after this date, the code will expire and cannot be used to activate your free 12-month Kids Pass membership.

- This promotional offer is valid from 00:01 BST on 22nd September 2025 to 23:59 BST on 22nd October 2025.
- This promotional offer is open to UK residents aged 18 or above that have passed GoHenry's required security checks for account activation (subject to GoHenry's regulatory requirements) ("**Eligibility Criteria**").
- An "active" GoHenry parent account is deemed to be an account where a minimum of £10.00 has been loaded to the parent account by the parent. This money is credit that either sits in the parent account or is transferred to the child's card, which can be withdrawn if the user cancels the account.
- GoHenry will not charge the Monthly Membership Fee for as long as the GoHenry account is not active, however, the parent will not be able to use functions that require money (i.e. paying pocket money, buying custom cards, etc.) if the account has not been activated.
- The Kids Pass membership is subject to its own terms and conditions which can be found here: <https://www.kidspass.co.uk/terms>
- When the initial free trial period of 1 month ends, the Monthly Membership Fee will be deducted automatically from the available balance on your Parent Account. Please be aware that GoHenry membership fees are recurring/continuous authority transactions and your monthly membership fees will be debited on the same day of the month (or as close to it) as the day you activated your Account. You can cancel your GoHenry membership at any time free of charge by contacting the GoHenry Member Services team on 0330 100 7676 or help@gohenry.co.uk. You can also follow the steps outlined in the "How do I close my GoHenry Account FAQs" here <https://uk.community.gohenry.com/s/article/gb-How-do-I-close-my-gohenry-account>
- Due to regulatory reasons, GoHenry is occasionally unable to offer an account to a customer (e.g. if we are unable to verify your identity). In these rare instances, you will be unable to open a GoHenry account and will therefore not qualify for the free trial period offer.
- This promotion is not open to employees or associates of GoHenry Limited.

- This free trial period offer may be varied or withdrawn at any time in whole or in part without prior notice where it becomes necessary to do so or where GoHenry believes there has been a breach of these terms and conditions.
- The promotion is subject to availability and our Fair Use policy. Redeeming this offer constitutes acceptance of these terms and conditions.
- These terms and conditions are governed by English law and any disputes arising in connection with the offer will be subject to the jurisdiction of the courts of England. If you live in Scotland or Northern Ireland you may also make a claim in the courts of your country.
- The Promoter is GoHenry Limited, registered at Spectrum Point, 279 Farnborough Road, Farnborough, GU14 7LS.

To redeem the offer:

- The offer can be redeemed simply by clicking through to the first stage of the sign-up journey from the landing page (a pre-populated offer code will be applied).

The offer is not applicable:

- If you already have a prepaid card registered with GoHenry or if you already have a GoHenry account.
- If you apply a different discount code.
- If you participate in any other offer or promotion.
- If you purchase other products sold by GoHenry through a 'Cashback' link.