



## Child-friendly privacy policy

Questions about personal data? We've got you covered. Find out all about data and what we do with it here.

### What is personal data?

It's information that tells people about you. As a GoHenry member we might need to collect some of your personal data, like:

- Your name, phone number, email address, postal address, date of birth and photograph of you, plus information like your passport details.
- The last four digits of your GoHenry card number and its expiry date.

We might also collect some data automatically. This will be information like:

- Details about payments you make on your GoHenry card.
- Information about your device, like its IP address—this is a unique code that your device will have if it's connected to the internet.
- Information about how you use GoHenry—this could be things like which pages you visit on the website.

### Why do we need your personal data?

We use different types of data for different reasons. This includes things like setting up your GoHenry account and getting in touch with you. Don't worry, we won't use your personal data without a proper reason or unless you have told us it's ok.

### Do we share your personal data with anyone?

We will only share your personal data with people or organisations who need to see it for our services to work.

### How long do we keep your personal data?

The law says that we need to keep some of your personal data for six years after you close your account. We delete the rest of your data as soon as we don't need it anymore.

### What are your rights?

Your personal data is yours—and the law allows you to:

- Make a 'subject access request'—this means that you can ask to see all of the personal data we have about you.
- Ask us to delete your personal data—we will always look at requests but sometimes we won't be able to delete all of it for legal reasons.
- Ask us not to use your personal data in certain ways.

It's free to ask us about your personal data and we'll be sure to reply within one month.

### Who can you talk to for more information?

There is lots more information on data protection in our main privacy policy:

<https://www.gohenry.com/uk/terms-and-conditions/privacy-policy/>

Why not ask an adult to read this with you? If you have any further questions you can write to us at

[help@gohenry.co.uk](mailto:help@gohenry.co.uk)